



CITY OF SANTA ANA
 20 Civic Center Plaza, Santa Ana CA 92701
 (714) 647-5400

WHO DO I CALL FOR...

INFORMATION ON:

DEPARTMENT / AGENCY

PHONE #

Alley Clean-up	Public Works Agency	(714) 647-3380
Animal Services Including Barking Dogs	Santa Ana Police Department	(714) 245-8792 (714) 834-4211
Animal License	Finance / Customer Service	(714) 647-5257
Animal Shelter (Orange)	Orange County Animal Care Center 561 City Drive South Orange, CA 92868	(714) 935-6848
Arts & Culture	Parks, Recreation, & Community Services Agency	(714) 571-4200
Athletics	Parks, Recreation, & Community Services Agency	(714) 571-4264
Battered & other Assistance– Hotline	N. Orange County	(714) 992-1931
Bicycle Licensing	Santa Ana Police Department	(714) 245-8200
Bicycle Lost / Found	Santa Ana Police Department	(714) 245-8077
Bill – Water	Finance / Customer Service	(714) 647-5454
Building Inspection	Planning & Building	(714) 667-2738
Bus Information	O.C. Transportation Authority	(714) 636-7433
City Council - * Mayor: Miguel A. Pulido * Mayor Pro-Tem: Sal Tinajero * Councilmembers: Vincent F. Sarmiento, Michele Martinez, Angelica Amezcua, P. David Benavides, Roman A. Reyna	Clerk of the Council Address: City Hall 20 Civic Center Plaza, 8th floor Santa Ana, CA 92701	(714) 647-6520 (714) 647-6900 (714) 647-6954
City Manager	City Manager’s Office	(714) 647-5200
Code Enforcement		(714) 667-2780
* (Weekend Complaint Message Line)	Community Preservation - Planning & Building	(714) 667-2780
C.O.P. Task Force	Santa Ana Police Department	(714) 245-8746
Community Relations/Crime Prevention	Santa Ana Police Department	(714) 245-8719
Couch Removal (on public property)	Public Works Agency	(714) 647-3380
Election Information	Clerk of the Council	(714) 647-6520
Emergency – to report an	Dispatch	9-1-1
Employment with the City of Santa Ana	Personnel Services	(714) 647-6500
Employment Services & Job Training	W.O.R.K. Center (1000 E. Santa Ana Blvd., Ste 200)	(714) 565-2600
Fair Housing & Foreclosure Prevention	Orange County Fair Housing	(714) 569-0823
Freeways / Highways / Detours, etc., - Hot Line	Cal-Trans	(949) 724-2000
General Information - City of Santa Ana	City of Santa Ana	(714) 647-5400
Graffiti Removal		
* General (Graffiti Hotline-any time)	Public Works Agency TOLL FREE	(877) 786-7824 (877) STOPTAG
* Bus Stop Shelters	O.C. Transportation Authority / Customer Relations	(714) 636-7433
* Highways/Freeways (Graffiti Hotline)	Cal-Trans	(949) 936-3500
Graffiti Task Force (Police)	Santa Ana Police Department	(714) 245-8769
Hazardous Waste Disposal	County of Orange Integrated Waste Management	(714) 834-6752
Home Security Inspection	Santa Ana Police Department (Community Relations)	(714) 245-8719
Human Relations	Human Relations Commission	(714) 567-7470
Dispute Resolution / Mediation	Dispute Resolution Center	(714) 567-7470
Info on Referrals for Human Services	211 Orange County	(714) 2-1-1
Homeless Outreach	Orange County Mental Health Association	(714) 547-7559
Legal Assistance (Civil)		
*Public Law Center		(714) 541-1010
*Legal Aid Society of OC		(714) 571-5200
Legal Assistance (Debt Relief)	Consumer Credit Counseling	(800) 213-2227

INFORMATION ON:	DEPARTMENT / AGENCY	PHONE #
Mobile Food Vending Vehicle Anonymous Complaint Line	Orange County Environmental Health	(714) 433-6000
Museum	Bowers Museum	(714) 567-3600
Natural Gas	The Gas Company	(800) 427-2200
Neighborhood Improvement Program		(714) 667-2260
Noise Complaints	Santa Ana Police Department	(714) 834-4211
Obstructing Bushes & Trees	Public Works Agency	(714) 647-3380
Orange County Fire Authority	Orange County Fire Authority (OCFA)	
General Information		(714) 573-6000
Community Relations		(714) 573-6200
Overcrowding	Community Preservation - Planning & Building Agency	(714) 667-2780
Paramedics – Emergency	Dispatch – Orange County Fire Authority	(714) 573-6000
Park Rangers	Parks, Recreation, & Community Services Agency	
	*Monday-Friday after 3:00 p.m.	(714) 647-3397
	* All other hours (Dispatch #)	(714) 834-4211
Parking Control	Santa Ana Police Department	(714) 245-8225
Parking - Inoperative Junk cars		
*Vehicles on Street	Santa Ana Police Department	(714) 245-8225
*Private property	Community Preservation / Code Enforcement Agency	(714) 667-2780
Poison Center	California Poison Control System	(800) 876-4766
Police Front Desk		
*Dispatch (report crimes)	Santa Ana Police Department	(714) 245-8601 (714) 834-4211
Potholes	Public Works Agency	(714) 647-3380
Public Telephones	Pacific Bell	(800) 498-2646
Pupil Support Services	Santa Ana Unified School District	(714) 433-3481
Pushcart Information / Problems	Community Preservation / Planning & Building Agency	(714) 667-2780
Recreation Programs	Parks, Recreation, & Community Services Agency	(714) 571-4200
*Centers:		
El Salvador	(714) 647-6558	Salgado (714) 571-4267
Jerome	(714) 647-6559	Santa Anita (714) 647-6552
Memorial	(714) 571-4242	
Recycling, Energy Conservation	Santa Ana Green Program	(714) 647-5088
Rodent / Rat Problem	Orange County Vector Control	(714) 971-2421
Sanitation (overgrown yards, etc.)	Public Works Agency	(714) 647-3309
School Security	Santa Ana Unified School District	(714) 558-5535
Senior Information	Santa Ana Senior Center – Parks, Recreation, & Community Services Agency	(714) 647-6540
Shopping Cart Removal	Code Enforcement (until further notice)	(714) 667-2780
Street Cleaning	Public Works Agency	(714) 647-3380
Street Lights – Customer Service	Southern California Edison	(800) 655-4555
Swimming Pools - Public	Parks, Recreation, & Community Services Agency	(714) 571-4200
- Private	Public Works Agency	(714) 647-3336
Tenant / Landlord Problems	Orange County Fair Housing	(714) 569-0823
Traffic Safety	Santa Ana Police Department	(714) 245-8200
Trash Pickup & Dumpsters	Waste Management	(714) 558-7761
Trash Pickup & Recycling	Ware Disposal Co., Inc	(714) 834-0234
Unsanitary and Unsafe Housing	Community Preservation - Planning & Building Agency	(714) 667-2780
Vector Control	Orange County Vector Control	(714) 971-2421
Voter Registration	Orange County Registrar	(714) 567-7600
Water	Public Works Agency	(714) 647-3320
Bill – Water	Finance / Customer Service	(714) 647-5454
Zoning information	Planning and Building Agency	(714) 647-5804
Zoo	Santa Ana Zoo	(714) 836-4000